

Brother Terms & Conditions

TERMS AND CONDITIONS

Promoter: Brother UK Limited, Shepley Street, Audenshaw, Manchester, M34 5JD.

Contact Details: For promotion enquiries, please telephone 0333 777 4444.

1. To be eligible for this Customer Promotion you must have purchased one of the qualifying Brother Products listed in Appendix 1.
2. This Brother UK Ltd (BUK) promotion is valid only on the Qualifying Products listed in Appendix 1, which must be purchased from a Brother Authorised Dealer within the United Kingdom, details of which are available by contacting us.
3. This promotion is only valid on direct from manufacturer new products or A-Grade products sourced as in Clause 2. Refurbished machines, second-hand machines, any machine acquired from commercial leasing, hire purchase, URN supported business or similar arrangements and any machines sourced via the internet from a company not registered in the United Kingdom do not qualify. In addition, any machines acquired free of charge as part of any promotion supported direct or indirect by BUK are also ineligible. In all circumstances, it is the responsibility of the claimant to check the validity of supply.
4. To claim this promotion, you must submit details online within 28 days from the date of purchase via the promotions link on <https://www.brother.co.uk/products/view-offers>. Any claims received after this date will be void.
 - i. You will be required to register and login providing personal identification details as requested, to enable BUK to verify your purchase along with the relevant promotional code as listed in Appendix 1. A confirmation email will be sent at the end of your initial registration, subsequent registration details can be viewed and amended online.
 - ii. If claiming cash back, please enter bank account details for the funds to be remitted and send all documentation to BUK with a copy of your proof of purchase, via post or email, as detailed on the promotions link. Cash back claims will be verified on receipt of the requested documentation (including proof of purchase). Funds will be remitted by BACS within 28 days of verification. No other form of remittance is permitted.
 - iii. If claiming extended warranty, the promotional code entered will activate your claim and no further action is required as the application will be automatically processed, subject to verification.
5. This promotion will be subject to the following:
 - i. Only one claim per machine/serial number can be made.
 - ii. Any duplicate claims will be void and excluded from this promotion.
 - iii. Subject to clause 4, claimants may claim the Cash Back for a maximum of 2 Qualifying Products and Extended Warranty for a maximum of 100 Qualifying Products during the promotional period.
 - iv. Total cash back claims and extended warranty claims must not exceed the amount specified in this Clause 5 during the promotional period.

6. BUK cannot accept responsibility for:
 - i. Any lost claims, in any circumstances, including incorrect registration or incorrect details submitted;
 - ii. Non-receipt of BACS payments under any circumstances, it is the responsibility of the customer to ensure accurate details are provided.
7. BUK extended Warranty assumes the use of Brother original consumables. Using any compatible consumable or refill, may invalidate any warranty claim.
8. This promotion is open to UK residents aged 18 or over.
 - i. Employees of the promoters, its resellers, distributors, wholesalers, commercial lease partners and their immediate families, financial institutions and agencies or anyone else connected with the creation and administration of the promotion, will be excluded from participation in this promotion.
 - ii. Claims must be submitted by end user customers only. Any claims received from resellers on behalf of their customers will not be accepted.
9. This promotion cannot be used in conjunction with any other Brother Group Promotion.
10. By entering the promotion, claimants agree to be bound by these Terms and Conditions and by any other requirements set out in the promotional material. This promotion does not affect your statutory rights.
11. In all matters regarding this promotion, the decision of BUK will be final and binding.
12. This promotion is governed by the laws of England and Wales.
13. All personal information will be processed in accordance with the Data Protection Act 2018 and our privacy policy which is available here <https://www.brother.co.uk/about-brother/privacy-policy>.

Appendix 1 - Qualifying Products and applicable promotional periods.

Model	Promotion	Promo Code	Product Availability
Mono Laser Printers			
HL-L5210DN	£75.00	Q4ML75	01/01/2024 - 31/03/2024
	OR 3 Year Warranty	Q4MLW	01/01/2024 - 31/03/2024
MFC-L5700DN	£75.00	Q4ML75	01/01/2024 - 29/02/2024
	OR 3 Year Warranty	Q4MLW	01/01/2024 - 29/02/2024
MFC-L5710DW	£75.00	Q4ML75	01/01/2024 - 31/03/2024
	OR 3 Year Warranty	Q4MLW	01/01/2024 - 31/03/2024
DCP-L5510DW	£50.00	Q4ML50	01/01/2024 - 31/03/2024
	OR 3 Year Warranty	Q4MLW	01/01/2024 - 31/03/2024
MFC-L5710DN	£100.00	Q4ML100	01/01/2024 - 31/03/2024
	OR 3 Year Warranty	Q4MLW	01/01/2024 - 31/03/2024