

Terms & Conditions

Promoter: Brother UK Limited, Shepley Street, Audenshaw, Manchester, M34 5JD.

Contact Details: For promotion enquiries, please email channelmarketingteam@brother-uk.com

1. This Brother UK Ltd (Brother) Customer Promotion (Promotion) is promoted by Brother between 1st November 2023 to 31st March 2024 (Promotional Period) and is open to Customers.
2. To be eligible for this Promotion, the Customer must have purchased a Brother Printer(s) and entered into a Brother MPS Essential, Professional or Enterprise Agreement during the Promotional Period.
 - i. By participating in this promotion, the Customer agrees that they are entering into an MPS Agreement as a business user.
3. For the purposes of this Promotion, the term 'Prize' will refer to a £25 Love2Shop evoucher which will be awarded to Customers for MPS Agreements which have reached 'live' status, verified by Brother via the Brother MPS Portal.
 - i. For the avoidance of doubt, Prizes are payable for 'live' MPS Agreements and not per unit or installation address.
 - ii. Only one Prize will be paid per MPS Agreement.
 - iii. Any duplicate claims will be void and excluded from this Promotion.
4. Brother will review and verify the MPS Agreements which have reached 'live' status via the Brother MPS Portal each month during the Promotional Period:
 - i. Once verified by Brother, Prizes earned by Customers will be acknowledged monthly by email and issued to them at the end of each month during the Promotional Period. Brother will contact Customers via the email they provided to setup their MPS Agreement on the Brother MPS Portal.
 - ii. Customers will receive an email from love2shoprewards@dotmailer-email.com to confirm that the Love2Shop evoucher reward(s) are now redeemable by clicking on 'Redeem Now' in the email. This email will also confirm the value and expiry date of the evoucher.
 - iii. Prizes are not interchangeable under any circumstances and no alternative prizes or cash equivalent can be offered.
 - iv. Brother will take reasonable care to ensure Love2Shop evouchers are dispatched appropriately. Customers should contact channelmarketingteam@brother-uk.com if they have not received their evoucher within 28 days from the end of the Promotion Period.
5. The Customer must ensure all information (including contact details) provided for the purposes of their MPS Agreement are accurate and correct, to ensure Brother can process issuing their Love2Shop e-voucher.
 - i. Brother may request additional information reasonably required to process their Love2Shop e-voucher.
 - ii. Should the Customer fail to provide the additional information reasonably requested by the Cut-off date (as specified in Clause 7), then their Love2Shop e-voucher may not be processed.
6. This Promotion is valid only on Brother Printer(s), which must be purchased from a Brother UK Authorised Reseller, details of which are available upon request. Healthcare URN supported business or renewal agreements do not qualify. In all circumstances, it is the responsibility of the claimant to check the validity of supply.
7. Brother must be notified in writing of any queries and/or disputes no later than 15th April 2024 (Cut-off Date), after which date the detail submitted will be full and final.
8. Brother reserves the right to change the Prize offered during the Incentive Period. Any alternative prize will be of approximate equal value.
9. Brother accepts no responsibility or liability to Customers for stock shortages, delivery issues and/or Customers providing incorrect registration details impacting Brother's ability to facilitate their MPS Agreement(s).
10. This Promotion is open to UK residents aged 18 or over.
 - i. Employees of the promoters, its resellers, distributors, wholesalers, commercial lease partners and their immediate families, financial institutions and agencies or anyone else connected with the creation and administration of the promotion, will be excluded from participation in this Promotion.

- ii. Prizes will be paid to the end user customers only. Any claims received from resellers on behalf of their customers will not be accepted.
11. This Promotion cannot be used in conjunction with any other Brother Group Promotion.
 12. By entering the Promotion, claimants agree to be bound by these Terms and Conditions, the terms of their MPS Agreement and by any other requirements set out in the promotional material. This Promotion does not affect your statutory rights.
 13. In all matters regarding this Promotion, the decision of Brother will be final and binding.
 14. This Promotion is governed by the laws of England and Wales.
 15. All personal information will be processed in accordance with the Data Protection Act 2018 and our privacy policy which is available here <https://www.brother.co.uk/about-brother/privacy-policy>.