

Empower your field workforce

Mobile printing solutions -
whatever the requirement

PJ-Series | RJ-Series

Maintenance and Repair Report Form
Please fill out this form for all equipment repairs, including minor repairs, and return it to the nearest Brother Service Center or Brother Representative.
Your cooperation and repair work is appreciated only if this form is completed and returned to the nearest Brother Service Center or Brother Representative.
For more information, please visit www.brother-usa.com or call 1-800-541-7373.

Equipment Name	Location
Serial Number	Rating

**Take your office
on the road**

Applications

Invoice

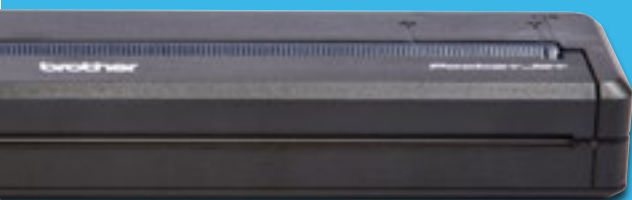
Receipt

Compliance Report

Contract

Service Report / Instructions

Quotation



The most advanced line up of mobile printers on the market



Intro to Field Services

There is an increasing demand for field service operations to become more efficient with automated systems and workflows.

In the field, processes can be challenging. Whether you need full-page contracts or smaller format labels, invoices, and receipts, without a mobile print solution, handwritten documents are time consuming and prone to error.

That's why most businesses are empowering their workforce with mobile technology, meaning they complete tasks on the move, professionally and on schedule.



Brothers Mobile Printing in Field Services

Brother's mobile printing solutions are about more than just printing on the go. You can free your workforce to complete a deal or finish a task on the spot, with professional documentation, whatever the output.

Brother has the most advanced line up of mobile printers on the market, featuring models which are small, lightweight and versatile enough to be mounted in your car or carried on body.

There's a wide range of connectivity options including USB, Bluetooth and WiFi and a variety of accessories to help integrate with your existing systems.

Benefits of a Mobile Print Solution

- Produce receipts, invoices, service documentation, labels and more whatever the location
- Increased productivity allowing more calls to be completed
- Eliminate errors from handwritten documents
- Improve customer experience
- Close deals immediately



Direct Store Deliveries

Direct store deliveries managed by distributors serve convenience stores, offices, warehouses and many more. They use route accounting systems to manage direct sales from their trucks to the business.

As such, agents on duty need to be equipped with a seamless solution to help streamline their workflow and minimise downtime. Mobility and integration is the key to a successful solution as route accounting systems provide pricing, invoicing, inventory control, and customer information.

Receipt
Service Instructions
Invoices
Delivery Note
Inventory Report



Field Sales

It is becoming increasingly vital for sales representatives to have the ability to take their office on the road. Whether it's for meeting existing clients or engaging with new business prospects, a mobile solution allows for a more efficient workflow and the ability to close deals on site.

Invoice
Receipt
Contract
Product Quote



Car Inspection & Breakdown

It is critical for breakdown recovery agents to be fast and mobile. The ability to print up to A4 professional standard documentation roadside is imperative. Allowing for a quicker workflow prevents the need for hand written reports which are time consuming and cause more back office work.

Policy Documentation
Service Documentation
Safety Report
Compliance Report





**Produce
documentation
immediately
to reduce back office
follow up**

Utilities Inspection

Gas and water inspections are subject to a range of printing applications, from 2 inch labels to A4 size documentation. Using a mobile solution, your agents have the tools to handle any situation on site, with no need for central office processing.

Compliance Report

Invoice

Receipt

Maintenance & Service Report

White Goods Servicing

Service technicians need to be equipped with the necessary tools to receive payment, produce invoices and provide clients with documentation for their work. Brother's range of mobile printers provide a solution to cover any requirement.

Invoice

Receipt

Quotation

Maintenance & Service Report



Compact

Available in a variety of sizes, they are mobile and easy to carry around

Fast

Thermal printers have the ability to print at much faster speeds than other printers

Affordable

With no need to pay for consumables, you save money and down time for your business



Direct Thermal Printing. Compact, Fast, Affordable

All Brother's Mobile Print Solutions use thermal printing technology, including A4, which has many important advantages over traditional printing processes. Field Agents and companies are increasingly considering thermal printers as the only true and reliable solution for field professionals.

Thermal Printers are fast, clean, quiet, reliable and easy to maintain. There are no ribbons, toners, inking devices and a very limited number of mechanical parts. They only have one or two moving components, which makes them very reliable and economical to operate.

A further bonus is that maintenance costs are extremely low and the entire system is compact, simple to operate and can be used in nearly all applications. With a simple mechanical design, thermal printers print directly on the paper as it passes through, with no ink cartridges or toners.







RJ Series

These mobile printers are lightweight, compact and extremely rugged, printing up to 4" receipts, quotes, invoices and labels with ease improving efficiency, productivity and customer service.

- **Versatile connectivity - compatible with a wide range of mobile devices and operating systems including iOS, Windows and Android**
- **Fast, intuitive and easy to use**
- **Lightweight and durable (IP54 rated)**
- **Easy to integrate - simple integration into existing applications with free software development kit (SDK)***

*available from <http://www.brother.eu/developer>

Series	Models	Print Width	Connectivity	Durability (IP54)	Weight
RJ-2000	RJ-2030	2"	USB, BT	2.5m	0.47Kg
	RJ-2050		USB, BT (inc. MFI), Wi-Fi (inc. Airprint)		
	RJ-2140		USB, Wi-Fi (inc. Airprint)		
	RJ-2150		USB, BT (inc. MFI), Wi-Fi (inc. Airprint)		0.55Kg
RJ-3000	RJ-3050	3"	USB, BT, Wi-Fi (inc. Airprint)	1.2m	0.75Kg
	RJ-3150			1.8m	
RJ-4000	RJ-4030	4"	USB, Serial, BT	1.8m	0.91Kg
	RJ-4040		USB, Serial, Wi-Fi (inc. Airprint)		



PJ Series

The PJ range is the smallest and most advanced A4 portable thermal printer on the market. This smart design was inspired by the evolution of the mobile workforce. Workers out in the field are able to mount the PJ within their vehicle, carry in a case or simply stow in a backpack or suitcase... it really is that small.

- **High-resolution thermal print technology at up to 300dpi**
- **Produce crisp text at a print speed of up to 8 pages per minute**
- **Compatible with a wide range of mobile and desktop operating systems, our PJ-700 series printers can easily be integrated into your own apps and software using the various SDK's (Software Development Kits) available**

Series	Models	Resolution	Print Width	Connectivity	Weight (ex. Battery)
PJ-700	PJ-722	203 x 200dpi	204.2mm	USB	480g (approx)
	PJ-723	300 x 300dpi	208.8mm		
	PJ-762	203 x 200dpi	204.2mm	USB, BT	
	PJ-763	300 x 300dpi	208.8mm	USB, BT	
	PJ-763MFi			USB, BT (inc. MFI)	
	PJ-773			USB, Wi-Fi (inc. Airprint)	

AirPrint and MFi Support

Easily connect to, and print from Apple devices thanks to AirPrint and MFi support.

Extended Printer Command Support

With support for ZPL II emulation, CPCL emulation in addition to Brother ESC/P commands, developers can easily integrate mobile printing into existing legacy systems.

Customise your Solution

We have a range of accessories made to suit all your business requirements. We have solutions to help mobilise your workforce and ensure that the device is usable in any environment.

Peace of Mind

You can rest assured with our 3 year warranty programme, which comes as standard for all Brother Mobile Solutions.



Case Study

Lars Rasmussen
Fjernvarme Fyn A/S



It is very important that we can identify every meter that is being replaced. The meters are part of a spot check batch, and, therefore, require special handling and visible identification with a lot number. This precision is necessary to ensure that we can track any errors. Incorrect metering could cost both our customers and our utility company a lot of money. It was our requirement that the mobile printer should be small, solid and easy to operate – and that it could work directly with iPads via Apple AirPrint. We carefully researched the market, and only Brother's printers could live up our expectations.





“At your side”.

We take a consultative approach to your mobile printing solution. Our Knowledge and experience in field service gives us the insight to find the best possible solution for your business. We are always available to provide any help or support you need.

Easy to Integrate

Brother provides all the necessary tools required for software developers to integrate printing into their mobile applications. Printer drivers are available for Windows OS, and Software Development Kits can be provided to support Windows Mobile, Android and iOS operating systems.

P-touch Editor

Create your own custom labels with pixel precision by using this powerful software solution. With features such as support for over 15 barcode protocols, advanced image dithering to print high quality greyscale images, and the ability to link to data contained in Excel™ spreadsheets for batch printing of labels, any label design is possible.



Case Study

Georg Hobbiger

Xylem Water Solutions, Austria GmbH



We definitely took the right decision in choosing the Brother PJ-773 inkjet printers typically available on the market could not be considered due to their weight and high printing costs. And the conditions inside a vehicle or on the customer's premises also played a major part in choosing the right printing solution. As the smallest A4 printer in the world, the PJ-773 was therefore even more interesting, as it could meet all these challenges because of its compact design, direct thermal printing process and particularly high level of reliability in operation.



PJ Series Optional Accessories

Customise your Solution

Brother has designed and engineered a wide range of accessories to help customise the solution to meet your specific requirement. Our accessories help agents to equip their device in vehicle, on body and cope with power and battery demands for extended use.



Power

PA-BT-002

Complete
PJ Series
Li-ion rechargeable Battery
Entire PJ Range



PA-AD-600EU

Complete
PJ Series
AC Adapter (EU)
Entire PJ Range



PA-AD-600UK

Complete
PJ Series
AC Adapter (UK)
Entire PJ Range



PA-CD-600CG

Complete
PJ Series
12V Car Adapter (cigarette socket)
Entire RJ Range



PA-CD-600WR

Complete
RJ Series
12V Car Adapter (permanently wired)
Entire PJ Range



Additional Options

PA-RH-600

Complete
PJ Series
Paper Roll Holder
Entire PJ Range



PA-RB-001

Complete
PJ Series
Protective Rubber Case
Entire PJ Range



PA-RC-001

Complete
PJ Series
Paper Roll Case
Entire PJ Range



PA-CC-500

Complete
PJ Series
Carry Case
Entire PJ Range



PA-CM-500

Complete
PJ Series
Car Mounting Kit
Entire PJ Range



Media Options

PA-R-411

Complete
PJ Series
A4 Thermal Paper Roll
Size: A4
Colour: white
Amount: Equivalent to 100 A4 sheets (approx.)



PA-C-411

Complete
PJ Series
A4 Thermal Paper
Label Size: A4
Colour: white
Amount: 100 sheets



PJ Series Specification

Printing

Print technology
Print speed
Resolution
Max. print width(s)

PJ-722	PJ-723	PJ-762	PJ-763	PJ-763MFI	PJ-773
A4/A5 FULL PAGE					
Direct Thermal					
Up to 8 pages per minute					
203dpi	300dpi	203dpi	300dpi	300dpi	
204.2mm	208.8mm	204.2mm	208.8mm		

Connectivity

USB
Wireless LAN
Bluetooth
AirPrint
MFi

✓	✓	✓	✓	✓	✓
					✓
		✓	✓	✓	
					✓
				✓	

General

Dimensions in mm
Weight (exc. battery)
Battery (optional)
AC Adapter (optional)
Car Adapter (optional)
Operating System Support
Mobile OS
Supported Commands

255W x 55D x 30H		
480g (approx)		
Rechargeable Li-ion Battery 10.8 V		
AC adapter 15 V		
Cigarette lighter plug or permanently wired		
Operating system support (Windows Vista 7/8/8.1/10) (Windows Server 2008/2008R2) (Windows Server 2012/2012R2) (Mac OSX v 10.8/10.9/10/10) (Linux)		
Android - USB	Android	Android/iOS
P-touch Template, Raster, Brother ESC/P, ESC/P		

*Approx. 600 sheets per full battery charge.

Third party case solutions

In addition to Brother's range of accessories for the PJ Series, you can also buy made to measure cases from third party suppliers. These are available to carry or to place within your vehicle. If you would like to know more information, or see what is available, please contact Brother Europe via email or telephone.

Email:

Tel:

RJ Series Optional Accessories

Customise your Solution

Brother has designed and engineered a wide range of accessories to help customise the solution to meet your specific requirement. Our accessories help agents to equip their device in vehicle, on body and cope with power and battery demands for extended use.



Power

PA-BT-003

RJ-2000 Series only

Li-ion rechargeable Battery

RJ-2030 | RJ-2050
RJ-2140 | RJ-2150



PA-BT-001A PA-BT-001B

RJ-3000 Series only

Li-ion rechargeable Battery

RJ-3150 | RJ-3050

A

B



PA-BT-4000LI

RJ-4000 Series only

Li-ion rechargeable Battery

RJ-4030 | RJ-4040



PA-CD-600UK

Complete RJ Series

AC Adapter (UK)

Entire RJ Range



PA-CD-600EU

Complete RJ Series

AC Adapter (EU)

Entire RJ Range



PA-CD-600CG

Complete RJ Series

Car Adapter (cigarette)

Entire PJ Range



PA-CD-600WR

Complete RJ Series

Car Adapter (wired)

Entire RJ Range



Additional Options

PA-BC-002

RJ-2000 Series only

Battery Charging Unit (wall mountable)

RJ-2030 | RJ-2050
RJ-2140 | RJ-2150



PA-CR-001

RJ-3000 Series only

Charging Cradle

RJ-3050 | RJ-3150



PA-BC-001

RJ-3000 Series only

Battery Charging Unit

RJ-3050 | RJ-3150



PA-MCR-4000

RJ-4000 Series only

Magnetic Card Reader

RJ-4030 | RJ-4040



PA-CM-4000

RJ-4000 Series only

Car Mount Kit

RJ-4030 | RJ-4040



PA-SS-4000

Complete RJ Series

Shoulder Strap

Entire RJ Range



PA-WC-4000

RJ-4000 Series only

Environmental Case

RJ-4030 | RJ-4040



Media Options

RD-R03E5

RJ-2000 Series only

Continuous Receipt Roll

Size:
58 mm x 12 m
Colour: white



RD-Q04E1

RJ-2140 & RJ-2150 only

Die-cut Labels Roll

Label Size:
51 mm x 26 mm
Colour: white
Quantity:
450 per roll



RD-P08E5

RJ-3000 Series only

Continuous Receipt Roll

Width:
76 mm x 35.3 m
Colour: white



RD-P09E1

RJ-3150 only

Die Cut Labels Roll

Label size:
76 mm x 44 mm
Colour: white
Quantity:
335 per roll



RD-M01E5

RJ-4000 Series only

Continuous Receipt Roll

Width:
102 mm x 27.5 m
Colour: white



RD-M03E1

RJ-4000 Series only

Die Cut Labels Roll

Width:
102 mm x 152mm
Colour: white
Quantity:
70 per roll



RJ Series Specification

Printing

Print technology

Print speed

Resolution

Max. print width(s)

Media Types

Receipt

Labels

Connectivity

USB

Serial

Wireless LAN

Bluetooth

Airprint

MFI

General

IP Rating

Drop protection

Weight (with battery)

Dimensions W, H, D (mm)

Operating system support

Mobile OS

Supported commands

RJ-2030	RJ-2050	RJ-2140	RJ-2150	RJ-3050	RJ-3150	RJ-4030	RJ-4040
2 INCH				3 INCH		4 INCH	
Direct Thermal							
152mm/sec				127mm/sec		127mm/sec	
203dpi				127mm/sec		203dpi	
54mm (receipt)		54mm (receipt)		72mm		104mm	
✓	✓	✓	✓	✓	✓	✓	✓
		✓	✓		✓	✓	✓
✓	✓	✓	✓	✓	✓	✓	✓
						✓	✓
	✓	✓	✓	✓	✓		✓
✓	✓		✓	✓	✓		
	✓		✓				
	✓		✓				
IP54				IP54		IP54	
2.5m				1.2m	1.8m	1.8m	
465g		545g		610g	680g	850g	
122, 57, 99.3		150, 73, 99.3		113, 80, 186	116, 82, 189	162, 176, 77	
(Windows Vista 7/8/8.1/10)							
Android		Android/iOS				Android	Android/iOS
P-touch Template, ESC/P, Raster, ZPL II emulation, CPCL emulation							



brother

at your side

Contact:

www.brother.eu

Brother International Europe Ltd

Brother House, 1 Tame Street, Audenshaw,
Manchester M34 5JE

Tel: +44(0)161 330 6531

Fax: +44(0)161 330 5520

All specifications correct at the time of printing and are subject to change. Brother is a registered trademark of Brother Industries Ltd. Brand product names are registered trademarks or trademarks of their respective companies.