

## Brother scanners improve cash flow for logistics company

North West based Kenley Warehousing and Distribution, which transports goods around the UK, is reaping the benefits of using Brother's scanners as part of a complete proof of delivery (POD) solution.

### Paper proof of delivery meant invoicing delays

"Our drivers used to set off at 4am on a Monday morning, travelling round the country for drop offs and pick-ups and rarely came back to the office.

The customers would sign a POD at the destination and the drivers would return them at the end of the week, we would then post out the invoices. The delay meant that we weren't able to issue invoices until up to two weeks after the jobs had been carried out.

We knew that we had to update the system to streamline processes and speed up payments."

Lesley Walker  
Financial Director,  
Kenley Warehousing and Distribution.

### Technology means faster payment

Drivers can now scan the PODs on the Brother DS-820W as soon as the goods hit their destination. This automatically updates the system and means that we can email invoices out immediately.

This technology has dramatically reduced admin time and means that customers can see their PODs straight away, enabling them to notify us of shortages or damages at a much earlier date.

"The scanner itself is superb and really easy to use.

The picture quality is excellent and it only produces a small file so they aren't memory heavy but even so, it comes with a huge memory card which can store up to 200 documents.

The drivers can now get the paperwork back seconds after delivery."

Campbell Elliott  
Kenley's Transport Manager



## Overview

### The challenge

Drivers visiting the office once a week to scan in PODs, meant a delay in invoices, payments and tracking of goods.

### The solution

Brother's mobile scanners can be kept in the drivers cab, meaning once delivery has happened the POD can be instantly scanned in and sent to the office.

### The results

- Almost instant invoices emailed to the customers.
- Instant proof of delivery
- Improved cash flow